

## Collection Hours

### Illawarra area

Includes Helensburgh to Kiama  
8am - 2pm  
7 days

### Shoalhaven area

Includes Gerringong, Kangaroo Valley  
and Sussex Inlet  
8am - 2pm  
Monday to Friday

## Customer Feedback

We welcome your feedback and  
comments on our services.

Your comments help us to continue to  
provide a quality service that meets the  
needs of our customers.

To provide feedback to SEALS call  
4253 4574.

## Contacts

For more information about the home  
collection service contact:

### Illawarra area

Ph: 1300 788 944  
Ph: 4222 5234

### Shoalhaven area

Ph: 1300 788 944  
Ph: 4423 9235



If you need to contact the Collection  
Service, phone the Translating and  
Interpreting Service (TIS) on **131 450**.

Give the interpreter the telephone  
number for your area from those listed  
above.



## SEALS

## SOUTH EASTERN AREA LABORATORY SERVICES



## PATHOLOGY HOME COLLECTION SERVICE

## What is the Home Collection Service?

SEALS Pathology home collection service enables you to provide specimens for testing without leaving your home.

The service is available to residents of the Illawarra and Shoalhaven areas.

Our experienced nurses will come to your home to collect blood, urine and faeces specimens, for pathology testing.

They will also take your specimens to the nearest SEALS laboratory so your results can be processed quickly.

## Results

The results of your pathology tests will be sent to your doctor.

## Benefits

The home collection service is ideal if you:

- need to provide specimens regularly
- have difficulty or are unable to attend a collection clinic
- appreciate seeing a familiar face
- have commitments that require you to be at home
- wish to have family or carers present.



## Bookings

To arrange a booking, ask your doctor/GP to fax a request form to SEALS Pathology on fax 4222 5503.

We will phone to confirm your booking the day before the visit.

You will need to stay at home on the day of collection, until the nurse has visited.

The nurse will come to your home between 8am - 2pm. We cannot give you an exact time. If you are required to fast for the test you will be visited earliest; usually before 11am.

## What is the Cost?



Most standard pathology tests are covered by Medicare, so you will need to provide the nurse with your

Medicare Card. 

Your doctor can tell you if your test is covered by Medicare.